



Company profile 2024

MSP Travel

We have the best destinations for you!



073 984 6226



MSP Travel



Ward 8 Tshwane, Metropolitan site No 279
Section C, Tshwane, Gauteng, 0407



MSP Travel

Registered Company Name
MSP Travel (PTY) LTD

Trading Names
MSP Travel

Company registration
2016/412418/07

Business Address
Ward 8 Tshwane
Metropolitan site No 279
Section C
Tshwane
Gauteng
0407

EMBARK ON A
JOURNEY FULL
OF ENDLESS
POSSIBILITIES
WITH US



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About

MSP Travel

MSP Travel is based in Pretoria and was established in 2016. We provide our clients innovative destination solutions through our consultative approach, creative vision and proficient knowledge of each and every aspect of travel. Since its establishment, we have built a reputation of designing exceptional customer services for both inbound and outbound travel.

Our commitment to our clients

The MSP Travel team is committed to providing unparalleled service to our customers. Our mission is “to build successful and rewarding relationships with all of our valued customers”. We are committed to the fundamental principle that the customer is not only important, but the reason for our business and everyone at MSP Travel works to earn and keep our much-valued client trust.

COME AND EXPLORE WITH US, WE'LL GET YOU THERE!

Never compromising on safety and we assure our clients that MSP Travel should be their partner of choice because of our experience, commitment to quality and integrity.

As MSP Travel continues to grow, each new day provides a chance for us to work together, pursue new opportunities and improve our services. Our business revolves around the needs of our clients, in doing so we are always at the forefront of change and where value is our utmost priority.

We invite you to take advantage of our insider travel and tours expertise and to embark on a journey full of endless possibilities with us.



MSP Travel

Business Model

We offer travel and business related services for vacations, business travel, conferences, group bookings and team building. We connect clients with airline travel, private jets, airport transfers to lodges and hotels, excursions, tour operators and dining. Our business model is a framework that travel agencies use to provide travel-related services to individuals and businesses.

Why choose us

Reasonable priced packages

We strive to organize vacations, transportation, food parcels, conference, group and team building bookings that are not too harsh on the pocket while ascertaining that there is no compromise in terms of desired services and facilities. No matter what the destination and requirements are, our diligent tour managers customize the trips as per budget and requirement.

Eloquent coordination

In any tour, no matter how big and lavish the package is, it is always the ground personnel that are in direct interaction with the tourists. We ensure proper customer satisfaction, we have built eloquent coordination with the ground level staffs involved with our travel agency.

100% Safety and Security Assurance

Most people are apprehensive of travelling due to security and safety concerns. We take 100% responsibility of their protection and want clients to enjoy the destination.

Reliable transportation

We are fortunate to have different sizes of vehicles that are well maintained and are driven by drivers with good communication skills, we get the best flight and private jet offers. It is a major advantage as we can arrange drives to various tourist locations.

The iconic and unexpected

Our trips combine the iconic with the unexpected to give clients a genuine and authentic insight into local life and popular tourist destinations.

Perfectly Sized Groups

Our travel groups are perfectly sized to give the feel of exploring a destination independently and big enough to create a good social vibe.

The ultimate itineraries

We create the perfect balance between structured and spontaneous traveling excursions for all.

Travel made simple

We have a dedicated team to fulfill all of our clients travel needs. Simply choose the destination, departure and return dates, trip inclusions, attractions, preferred locations and travel preferences, food parcels are optional - We've got you covered!

More Destinations, More Ways to Travel

We run trips in a range of styles (Bus, private cars, private jet and commercial flight) and visit different hidden tourist spots with ease. We do it all with our signature attention to detail and passion for real life experiences. Prior to finalizing a destination, our experts constantly scour the locations for sights and experiences so that the clients can discover their new favorite place, or explore a guidebook staple from a new perspective.

Meet our Founder and Managing Director



Pauline Chirindi

Pauline is from Suurman in Hammanskraal with 17 years' experience in travel management and started her career in 2000. She has experience in business management, operations management, sales and marketing and has worked with many companies including 12 government departments, the University of South Africa, Sita, Construction Industry Development Board (CIDB), the Public Service Commission, Transnet and Telkom.

Pauline has obtained qualifications in Business Management and Beauty. She obtained her Diploma in Travel Management and Tourism (2000), a qualification in Business Management (BBA) in 2015 from Regenesys Business School as well as training in 2021 for permanent makeup (Aesthetic Laser Technician) at the Makeup Academy.

Today she is the proud business owner of MSP Travel and MSP Beauty. In her career she has worked as an Operations Manager in 2016 and worked as a VIP in many departments and was also a consultant for the Nelson Mandela Family and Nelson Mandela Foundation. She coordinated events for the departments as well, including the Inauguration of Former President, Jacob Zuma and the funeral for the late President Nelson Mandela, Water Summit for the Department of Water Affairs and the African Parliament.

Our Mission and vision statement

Our Vision

Our vision is to always be driven and passionate about servicing the travel and tours needs of companies and individuals, through the commitment, integrity and dedication of our competent team, business partners and affiliates. In the pursuit of enhancing our reputation, we pride ourselves in delivering value-added services whilst creating a paradigm shift with regards to travel and tours locally and internationally.

We believe in conducting tours with ease and tranquility. We aim at not only providing excellent services but also to realize dream tour packages through different tour operators. Since inception, we have shared the delight, thrill and excitement with numerous individuals and our experience and hunger for innovations have made us better.

COME AND EXPLORE WITH US, WE'LL GET YOU THERE!

Over the years, our team has acquired considerable specialty in providing different vacation packages, conference, business and leisure, team building bookings, group bookings, transportation and private jet bookings with and it is our responsibility to conduct each and every voyage with perfection.

We consider our clients as assets and we ensure their well-being as well as take care of their needs throughout the tours so that they leave with a smile on their faces. Our energetic team works hard to make tours enjoyable and successful so that the clients enjoy every minute of their vacation. We pride ourselves in fulfilling our commitments and also guarantee the satisfaction.

Our mission

Our mission is to be the most sought after travel and tours agency, providing services to all sectors of the business community and individuals. To utilize the expertise of highly qualified team to address the holistic traveling requirements for corporates and leisure travelers from South Africa.

We aim s to create affordable and unforgettable travel experiences for all South Africans and we're here to help clients achieve the jet-setter lifestyle they've always dreamed of. Whether travelling for leisure, to enrich lifestyles, business, conferences, group travel, private jet, transport bookings, or team building.



MSP Travel services

We offer different vacation packages, conference, transportation, group, private jet, door to door shuttle services, courier services and team buildings bookings as well as food parcels. We are committed to providing unparalleled service to our customers and build successful and rewarding relationships with all of our valued customers.

MSP Travel offers the most competitive prices with no compromise in terms of desired services, travel and facilities. No matter what the destination and requirements are. Our diligent tour managers coordination team customize the bookings as per budget and requirement for individuals and businesses.

Vacation packages

Conference bookings

Group bookings

Private jet bookings

Team building bookings

Food parcels

Door to door shuttle

Courier services

VACATION PACKAGES AND GROUP BOOKINGS

We offer a range of vacation packages that vary from Essential, Deluxe and Ultimate, all packages include accommodation options with a star rating of 3-5 at hotels, elective excursions to main attractions, transportation, door to door shuttle services, courier service and food parcels.

Essential

Suited to the budget-minded traveler who pictures themselves exploring the destination more than staying in a resort or hotel and will include all of the essentials and are usually up to 3 star rating in top locations.

Door to door shuttle

We provide affordable, reliable and safe door to door shuttle transfer services to individuals. MSP Travel gives individuals and businesses peace of mind as the work is executed in a professional manner.

Deluxe

This traveler sees themselves lounging around at the hotel pool & enjoying the 'resort life'. Located within walking distance to main attractions with breakfasts and hotel transfers included. Accommodation is between 3- 4 star rating.

Courier services

We offer cost effective, reliable, timetable courier services and online parcel track facilities. We are the ideal choice for any size of business as well as for individuals, nation wide and abroad.

Ultimate

This traveler wants everything sorted out for them pre trip with – no hassle and with all the frills of a vacation included. You can expect breakfast, transfers and all round comfort. If you are looking for luxury or something special, this 4 star plus range is for you.

TRANSPORTATION BOOKINGS

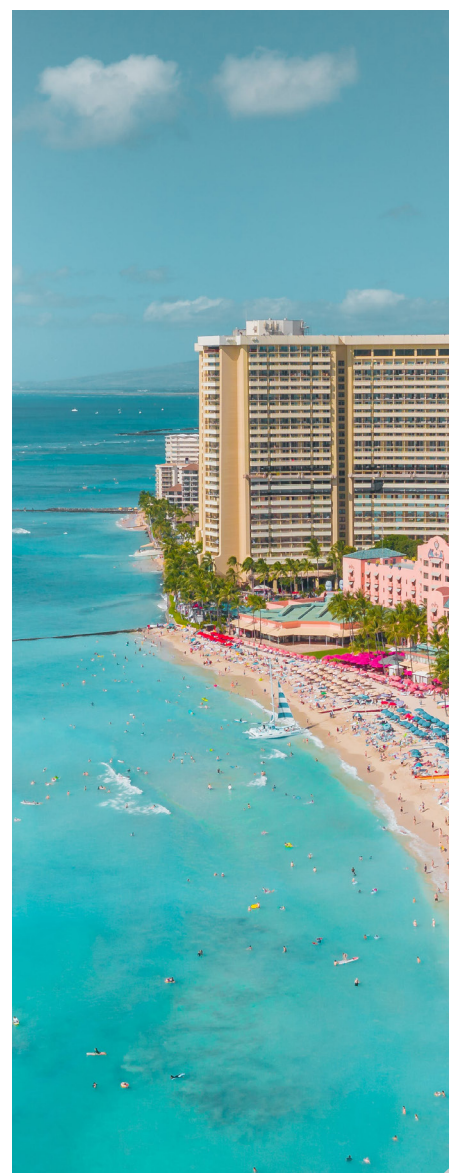
Beginning from the day clients arrive until departure, our representatives assist them in every part of the journey. We provide comfortable and luxurious transportation with highly experienced drivers.

Commercial flight bookings

Finding affordable flights to destinations is a breeze with MSP Travel. Save big on flights when you book with us. Choose from different flight routes, airports departure times and airlines to get the cheapest flight deals, inbound and outbound.

Flights and transportation

Private jet bookings are made available with MSP Travel, from all major airports in South Africa, locally and internationally. With 23,713 private aircrafts worldwide and an instant digital booking system, we put the world at your fingertips.



CONFERENCE BOOKINGS

Whether you are hosting a local or international conference, MSP Travel understands how important delivering a truly innovative and memorable conference is for you and your organisation. Bookings may be made for corporate MICE (Business meetings, incentives, conferences and exhibitions), educational, sport and cultural bookings (schools and universities).

Venue management and selection

We utilize our solid business reputation with leading convention centres, conference hotels and unique meeting venues to ensure the venues selected are easily accessible, capable to meet the requirements of your event's needs and desirable for maximum attendance.

WE WELCOME YOU
TO RELAX AND
ENJOY YOUR OWN
EVENT, LEAVING THE
BEHIND-THE-SCENES
WORRIES TO US.

Conference management assistance

Your company's delegates, exhibitors, speakers and guests are the heart and soul of your event whom we need to impress. The experience begins as soon as your delegates learn about your event. MSP Travel will ensure that your event is informative, exceptional and has the desired effect.



For the bigger conferences, meetings and exhibitions our services include general admin, cost analysis, setting budgets in place, final account reconciliation and on site supervision.

We will provisionally book your chosen venue and arrange site visits with you to do reconnaissance in preparation for the big event. With our group of experienced and creative professionals, we will work with you every step of the way, acting as both your dedicated mentor and partner. Not only will we plan and execute a flawless event on your behalf, but ensure it reaches your financial objectives as well. Conference booking may include airport transfers, accommodation, meals, food packages as well as your desired excursions and activities.

TEAM BUILDING BOOKINGS

We offer team building bookings filled with many activities in various locations, tailored to your business budget, requirements and needs. Your team is given opportunities to connect and low-stakes environments to flex their team-building muscles, we expect you'll soon see an improvement in work quality.



We'll set up everything you need for a flawless event. No risk of being embarrassed when you let the experts do the heavy lifting. Plus, we'll provide everything you need for your event! You don't have to lift a finger. Bookings will include, transportation, accommodation, catering and activities.



- Transportation**
- Accommodation**
- Food parcels**
- Team building activities**

Food parcels

Food parcels can be included with all of our vacation, conference, transportation (flights) and team building bookings to your specification and dietary preferences. Meals include breakfast, lunch or brunch and dinner.

Accommodation reservations for all travel bookings

In any tour, it is imperative that one gets good lodging facilities so that clients do not feel deprived of rest and have a luxurious stay. We give special attention to the fact our guests receive proper accommodation which gives them a feel of home away from home. At every tourist location that we cater to, the categories of hotel are budget, standard and deluxe. Most hotels are pre-booked by us which leads to tourists getting more reasonable rates. We provide accommodation with proper self catering facilities for those who wish to cook for themselves.





NEED A BREAK? WE GOT YOU!

Life is short, but it's what you make of it
Start today, not tomorrow



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